

Name	Service Description	Service level days	Department
CORPORATE SERVICES: Council Resolutions Distribution to Managers and personnel	CORPORATE SERVICES: Distribution of Council Resolutions from the Administration Department to applicable Directors, Managers and personnel for implementation or information.	4	Corporate Services
CORPORATE SERVICES: Correspondence Distribution	CORPORATE SERVICES: The Distribution of incoming correspondence to various departments for action.	3	Corporate Services
CORPORATE SERVICES: Implementation of council resolution	CORPORATE SERVICES: Implementation and completion of council resolution to applicable Directors, Managers and personnel.	30	Corporate Services
CORPORATE SERVICES: Appointment of Personnel	CORPORATE SERVICES: Appointment of Personnel	90	Corporate Services
CORPORATE SERVICES: Contractual Legal Advice	CORPORATE SERVICES: Contractual Legal Advice	14	Corporate Services
CORPORATE SERVICES: Website Updates	CORPORATE SERVICES: Website Updates	2	Corporate Services
CORPORATE SERVICES: Repair of pre-paid electricity sale points	CORPORATE SERVICES: Repair of IT network connection at the pre-paid electricity sale points	2	Corporate Services
CORPORATE SERVICES: Telephone complaints	CORPORATE SERVICES: Attention and action to municipal telephone complaints and faults.	1	Corporate Services
COMMUNITY SERVICES: Implementation of council resolution	COMMUNITY SERVICES: Implementation and completion of council resolution to applicable Directors, Managers and personnel.	30	Community Services
COMMUNITY SERVICES: Replace Traffic Signs	COMMUNITY SERVICES: Replace Traffic Signs	21	Community Services
COMMUNITY SERVICES: Licensing and Road Worthy Certificates	COMMUNITY SERVICES: Licensing and Road Worthy Certificates	56	Community Services
COMMUNITY SERVICES: Learners and Driver's License	COMMUNITY SERVICES: Availability of learners and driver's License appointment	56	Community Services
COMMUNITY SERVICES: Traffic Control Complaint	COMMUNITY SERVICES: Traffic Control Complaint	10	Community Services
COMMUNITY SERVICES: By-laws Contravention	COMMUNITY SERVICES: By-laws Contravention	14	Community Services
COMMUNITY SERVICES: Complaints wrt. Vagrants	COMMUNITY SERVICES: Complaints wrt. Vagrants	14	Community Services
COMMUNITY SERVICES: Illegal Traders	COMMUNITY SERVICES: Illegal Traders	2	Community Services
COMMUNITY SERVICES: Burning of Transfer Station	COMMUNITY SERVICES: Burning of Transfer Station	3	Community Services
COMMUNITY SERVICES: Outdoor Advertising Enquiries	COMMUNITY SERVICES: Outdoor Advertising Enquiries	5	Community Services
COMMUNITY SERVICES: Sound Disturbance	LAW ENFORCEMENT: Sound Disturbance	3	Community Services

TECHNICAL SERVICES: Implementation of council resolution	TECHNICAL SERVICES: Implementation and completion of council resolution to applicable Directors, Managers and personnel.	30	Technical Services
TECHNICAL SERVICES: Repair Water Pipe Bursts	TECHNICAL SERVICES: Repair Water Pipe Bursts	1	Technical Services
TECHNICAL SERVICES: Clear Blocked Sewerage Drains	TECHNICAL SERVICES: Clear Blocked Sewerage Drains	3	Technical Services
TECHNICAL SERVICES: Sewerage Connections	TECHNICAL SERVICES: Sewerage Connections	21	Technical Services
TECHNICAL SERVICES: Repair Potholes	TECHNICAL SERVICES: Repair Potholes	14	Technical Services
TECHNICAL SERVICES: Repair Water Leakages	TECHNICAL SERVICES: Repair Water Leakages	2	Technical Services
TECHNICAL SERVICES: Repair/Replace Faulty Water Meters	TECHNICAL SERVICES: Repair/Replace Faulty Meters	5	Technical Services
TECHNICAL SERVICES: No Water Available	TECHNICAL SERVICES: No Water Available	1	Technical Services
TECHNICAL SERVICES: Low Water Pressure	TECHNICAL SERVICES: Low Water Pressure	5	Technical Services
TECHNICAL SERVICES: Water Quality Complaints	TECHNICAL SERVICES: Water Quality Complaints	5	Technical Services
TECHNICAL SERVICES: Water Connections	TECHNICAL SERVICES: Water Connections	21	Technical Services
TECHNICAL SERVICES - SEWER: Smells	TECHNICAL SERVICES - SEWER: Smells	5	Technical Services
TECHNICAL SERVICES - SEWER: Leakages	TECHNICAL SERVICES - SEWER: Leakages	1	Technical Services
TECHNICAL SERVICES: Rubbish removal	TECHNICAL SERVICES: Rubbish removal	2	Technical Services
TECHNICAL SERVICES: General Dumping Complaints	TECHNICAL SERVICES: General Dumping Complaints	10	Technical Services
TECHNICAL SERVICES - SEWER: Broken / Missing Manhole Cover	TECHNICAL SERVICES - SEWER: Broken / Missing Manhole Cover	3	Technical Services
TECHNICAL SERVICES - SEWER: Removal Services	TECHNICAL SERVICES - SEWER: Removal Services	3	Technical Services
TECHNICAL SERVICES - ROADS & STORMWATER: Pavement Related	TECHNICAL SERVICES - ROADS & STORMWATER: Pavement Related	14	Technical Services
TECHNICAL SERVICES - ROADS & STORMWATER: Blocked Storm Water Drains	TECHNICAL SERVICES - ROADS & STORMWATER: Blocked Storm Water Drains	14	Technical Services
TECHNICAL SERVICES - ROADS & STORMWATER: Uneven Road Surfaces / Gravel Roads	TECHNICAL SERVICES - ROADS & STORMWATER: Uneven Road Surfaces / Gravel Roads	14	Technical Services
TECHNICAL SERVICES: Damaged Road Repairs	TECHNICAL SERVICES: Damaged Road Repairs	30	Technical Services
TECHNICAL SERVICES: Storm Water Pipe Repairs	TECHNICAL SERVICES: Storm Water Pipe Repairs (Breakage and Blockage)	30	Technical Services